

New Patient Form

I'm happy that you called us; may I please get some information from you?

Name: _____

Call taken by: _____

Home Phone: _____ Work: _____ Cell: _____

Who referred you to us? _____

What did he/she tell you about the office/Pulstar system _____

Have you ever been to a Chiropractor before? No _____ If Yes.....

How long ago? _____

What kind of TX did you have? _____

How did it go? _____

Is this an individual or family appointment? _____

Is this a general wellness appt or for a specific problem? _____

What is your main complaint? _____

***Oh Really?! Dr. Maggio has successfully treated many people for

“ _____ ”***

He uses the computerized Pulstar system to diagnose if he can help his patients. Almost all patients prefer to get treated with the computerized system which allows him to treat without any popping, cracking, twisting or turning. After you see the Pulstar system, you can decide if you wish to experience the high-tech computerized care or the manual adjustments that Dr. Maggio still will perform upon request

Have you suffered with “ _____ ” for longer than a week? How long? _____

“Wow, that’s a long time!”

Do you get “ _____ ” more than once or twice a month? How often? _____

Is that okay with you? No, that wouldn’t be okay with me either!

When your “ _____ ” is/are at its/their worst, how does it feel?

Do you have any idea what caused this, like an auto accident, job, a fall.....

Boy, that sounds serious!

What have you tried that has not fixed your problem? (Ice, heat, therapy, massage, other doctors, over the counter meds, prescription meds, etc.)

And none of that helped, you must be frustrated with that, “ _____ ” I would be too. I hope that we can help you!

Well, our policy is to get people who are suffering in as fast as possible. But before I set up your appointment, I need to collect a \$20.00 partial payment, which will go towards your visit. Do you want to use a debit or credit card? (Collected: Yes or No). Put patient on hold and go to terminal.

Which time would be better for you, morning or afternoon?

We have an appt at _____ or _____.

Scheduled: _____

Address: _____

DOB: _____ E-mail Address: _____

Will we be filing insurance for you? Y/N

Insurance Co. _____

INS. Co # _____

Whose name is the policy under? _____

Policy#: _____

Group#: _____

Let me tell you a little about Dr. Maggio. Dr. Maggio began seeing patients in 1995 and has seen almost 10,000 patients during that time. He trains other doctors world wide on how to utilize this technique to achieve fast effective results

***When arriving for your first visit, be prepared to be seen on time and interviewed to determine if you qualify for care in the office. I am going to email you the paperwork. PLEASE have it all filled out before you arrive. You can either email it back to me once you are done or bring it in with you when you come in. ***

*****Person's name, I just wanted to let you know that if you don't happen to have your paperwork completed or you lose your paperwork, we need you to come in 45 minutes early to fill it out again or else we will not be able to see you.*****

Do you need directions to our office?

***Great, I look forward to meeting you in person on "Day of the Week" at "Time"!

"Person's name", Dr. Maggio likes to personally talk with all of his patients before they come in, hold on one minute and let me see if he is available.

_____ Paperwork Emailed

_____ Needs phone call with benefits

_____ Paperwork Received

_____ Called patient with benefits

If interrupted about fees:

1st time: Ignore and keep going. "We're going to get to that in a moment. Let me get a little more information from you first."

2nd time: "Will we be filing insurance for you?"

See flow chart and deductible scenario sheets